

OPERATIONS SERVICES, ANALYTICS & REPORTING

Official Information Act (OIA) response

Sensitive claims lodged between 1 July 2013 and 30 June 2018



To: J. Dawson
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Question

The ACC Analytics and Reporting Team have received the following request under the Official Information Act:

- *Can you please provide the number of sensitive claims lodged between 2014 and 2018?*

Response

The data have been extracted based on the following criteria:

The claim lodgement date is between 1 July 2013 and 30 June 2018.

The sensitive claims indicator is equal to 'Yes'

The claim cover decision is not equal to the following:

- 'Accredited Employer'
- 'Duplicate'

The claim management office is not equal to 'Accredited Employers'

Table 1: Count of sensitive claims lodged between 1 July 2013 and 30 June 2018 broken down by financial years.

Lodgement Financial Year	Claim Count
2013/14	4,328
2014/15	5,120
2015/16	6,196
2016/17	7,143
2017/18	8,255
Grand Total	31,042

Caveats / notes on data

Information provided is shown in financial years. A financial year is 1 July to 30 June.

Integrated Services for Sensitive Claims (ISSC) was implemented on the 24 November 2014.

Duplicate claims refer to claims already lodged with ACC for the same event.

Data were extracted on the 12 April 2019 and may differ if a re-run at a later date.